

28 June 2009

Mr. Keith Swope

Mr. Swope,

This is a letter of thanks and appreciation for the efforts of two of your employees on Saturday 27 June 2009.

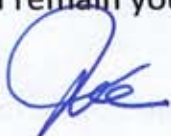
I developed what I thought was a severe roof leak over my air conditioner air handler and water was entering my home by way of the air conditioning filter area. In a panic, I called my friend and Brother Lenny Lorenzo to find out if we had any friends in the roofing business. Without any hesitation Lenny said, Joe call Tampa Roofing and if Keith Swope can help, he will help.

Once, this panicked person (me) talked with Mrs. Swope, I received a call from Greg who stated we are on the way to help you, and help me he did. Greg and a young man named Keith came to my home, inspected and sealed the vent in question and assured me that my roof was stable and in a good state of repair.

The urgency in this matter, is that my wife of 44 years sustained a dangerous brain tumor two years ago and she gets very excitable when something she can't understand occurs.

Please thank your wife for me, and especially the two young men who responded and represented you and you company so professionally.

I remain your indebted friend,



Joe Severino